

System Strengthening -102 Ambulance Services

Salient features:

1. Services have been operationalised in an integrated manner in a PPP mode through a centralized call centre with a single toll free number-102. 140 ambulances have been rolled out on 11th July 2014 and remaining ambulances are expected to be rolled out by end of this month.
2. Positioning of **GPS fitted 500 basic ambulances** in different locations to ensure average response time of 35 minutes.
3. **Calls divert system and integration** with 102 with 108 services for better utilization of both services.

Progress made so far:

- a) **140 ambulances are already operational**
- b) **Centralized Call Centre at Bhubaneswar is already operational**