

System Strengthening -108 Ambulance Services

Emergency Referral Transportation (108)

- Operational in partnership with an Agency (M/s. ZHL) selected through bidding process in the State since March 2013.
- All **420 Ambulances** for all 30 districts, s (364 BLS + 56 ALS) have been rolled out.
- **Centralized Call Centre** is operational **round the clock** and the Ambulances are fitted with GPS

Key performance parameter :

Parameters	Target	Achieved (as on 20/06/2014)
Avg. Trip / Ambu / Day	5 trips	5.9 trips
Avg. Response Time		
Rural	35 Minutes	32.56
Urban	20 Minutes	18.27
Semi- Urban	25 Minutes	18.22
Dispatch time	60% of calls within 90 Second	62.46%